TabaPay Payment Services LLC State Disclosures Document

Last Updated: September 2026

If you have a complaint regarding TabaPay Payment Services LLC's money transmission services, please contact us toll-free at +1 (888) 814-2980 or by email at complaints@tabapaypaymentservices.com.

If your complaint remains unresolved, you may file a complaint with the appropriate state regulatory agency. Contact information for the state regulatory agencies is provided below.

Alabama Securities Commission: Address: P.O. Box 304700, Montgomery, Alabama 36130-4700 Phone number: (800) 222-1253 E-mail: asc@asc.alabama.gov Website: https://asc.alabama.gov/for-industry/enforcement/complaint-procedure/ Complaint form: https://asc.alabama.gov/complaint-form/
Alaska Division of Banking and Securities Address: State of Alaska, Division of Banking & Securities PO Box 110807 Juneau, Alaska 99811-0807 Phone number: (907) 465-2521 Email: dbsc@alaska.gov Complaint form: https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf Website: https://www.commerce.alaska.gov/web/dbs For Alaska Residents Only: If your issue is unresolved by TabaPay Payment Services LLC, (888) 814-2980, please submit formal complaints with the State of Alaska, Division of Banking & Securities. Please download the form here (opens in new window). Submit formal complaint form with supporting documents: Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807. If you are an Alaska resident with questions regarding formal complaints, please email us at dbsc@alaska.gov or call 907-465-2521.
Arizona Department of Insurance and Financial Institutions: Address: 100 N 15th Ave, STE 261, Phoenix, Arizona 85007-2630 Phone number: (800) 352-8431 E-mail: financial.consumers@difi.az.gov Website: https://difi.az.gov/complaint Complaint form: https://azdifi.portalus.thentiacloud.net/webs/portal/register/#/complaint
Arkansas Securities Department Address: 1 Commerce Way, Suite 402, Little Rock, Arkansas 72202 Phone number: (501) 324-9268 E-mail: ASDInfo@arkansas.gov Website: https://securities.arkansas.gov/file-a-complaint-2/ Complaint form: https://securities.arkansas.gov/wp-content/uploads/2025/06/ComplaintForm-June-2025.pdf
California Department of Financial Protection and Innovation Address: Department of Financial Protection and Innovation, Consumer Services, 651 Bannon Street, Suite 300, Sacramento, California 95811 Phone number: (866) 275-2677 E-mail: consumer.services@dfpi.ca.gov, Website: https://dfpi.ca.gov/submit-a-complaint/ Complaint form: https://dfpi.ca.gov/wp-content/uploads/sites/337/forms/bank/DFPI-801.pdf

Customer notice: If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the California Department of Financial Protection and Innovation at its toll-free telephone number, 1-866-275-2677, by email at consumer.services@dfpi.ca.gov, or by mail at the Department of Financial Protection and Innovation, Consumer Services, 651 Bannon Street, Suite 300, Sacramento, CA 95811.

Colorado Department of Regulatory Agencies, Division of Banking
Address: 1560 Broadway, Suite 975, Denver, Colorado 80202
Phone: (303) 894-7575
Email: DORA_BankingWebsite@state.co.us
Website: https://banking.colorado.gov/industry/money-transmitters
All complaints must be submitted in writing.
Complaint Form: https://banking.colorado.gov/consumers/file-a-complaint

Customer Notice:
Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 11, Article 110, Colorado Revised Statutes.
If you have a question about or dispute with YOUR TRANSACTION - THE MONEY YOU SENT:
You must contact the Money Transmitter who processed your transaction for assistance. The Division of Banking does not have access to this information.

If you are a Colorado Resident and have a Complaint about THE MONEY TRANSMITTER – THE COMPANY THAT SENT YOUR MONEY:

All complaints must be submitted in writing. Please fill out the Complaint Form provided on the Colorado Division of Banking's website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at:

Colorado Department of Regulatory Agencies
Division of Banking
1560 Broadway, Suite 975
Denver, Colorado 80202
Email: DORA_BankingWebsite@state.co.us

Connecticut Department of Banking
Address: 280 Trumbull Street, 16th Floor, Hartford, Connecticut 06103-1800
Phone number: (860) 240-8170 or (800) 831-7225 ext. 8170
E-mail: dcp.online@ct.gov
Website: https://portal.ct.gov/dob/consumer/consumer-complaints/online-elicensing-instructions
Complaint form: https://www.elicense.ct.gov/Activities/Complaint.aspx

Delaware Office of the State Bank Commissioner
Address: 1110 Forrest Avenue, Dover, Delaware 19904, Attn: Compliance
Phone number: (302) 739-4235 or (302) 577-6722
E-mail: bankcommissioner@delaware.gov
Website: https://banking.delaware.gov/consumer-complaints/
Complaint form: https://banking.delaware.gov/wp-content/uploads/sites/73/2019/07/WEB-Complaint-Form-July-2019.pdf

District of Columbia Department of Insurance, Securities, and Banking
Address: 1050 First Street NE, Suite 801, Washington, DC 20002
Phone number: (202) 727-8000
E-mail: disb@dc.gov

Website: https://disb.dc.gov/page/consumer-services-division
Complaint form: https://disb.dc.gov/page/request-help-dealing-financial-institutions-form

Florida Office of Financial Regulation
Address: 200 E. Gaines Street, Tallahassee, Florida 32399-0376
Phone number: (850) 487-9687
Website: www.flofr.gov
Complaint: https://www.flofr.gov/enforcement/submit-a-complaint-or-tip

Georgia Department of Banking and Finance
Address: 2990 Brandywine Road Suite 200, Atlanta, Georgia 30341-5565 US
Phone number: (770) 986-1633, Toll-Free: (888) 986-1633
E-mail: reportissue@dbf.state.ga.us
Website: https://dbf.georgia.gov/consumer-resources

Hawaii Department of Commerce and Consumer Affairs
Address: 335 Merchant Street, Honolulu, Hawaii 96813
Phone number: (808) 586-2820
E-mail: dfi@dcca.hawaii.gov
Website: https://hdcca.hawaii.gov/s/
Complaint form: https://hdcca.hawaii.gov/s/financial-institution-complaints

Idaho Department of Finance
Address: 11341 West Chinden Blvd. Building 4, Floor 3, Boise, Idaho 83714
Phone number: (208) 332-8000
Website: https://www.finance.idaho.gov/complaint-guidance/
Complaint form: https://id.accessgov.com/finance-complaints/Forms/Page/finance-complaints/online-complaints/1

Illinois Department of Financial & Professional Regulation
Address: 320 West Washington Street, 3rd Floor Springfield, Illinois 62786
Phone number: (888) 473-4858
E-mail: IL.Banks@illinois.gov
Website: https://idfpr.illinois.gov/contact/idfprcontact.html
Complaint form: https://idfpr.illinois.gov/admin/complaints.html

Indiana Department of Financial Institutions
Address: 30 South Meridian Street, Suite 300, Indianapolis, Indiana 46204
Phone number: (800) 382-4880 or (317) 232-3955
Email: DFIcomplaints@dfi.in.gov
Website: https://www.in.gov/dfi/
Complaint form: https://www.in.gov/dfi/files/Complaint-Form-2016-10.pdf

Iowa Division of Banking
Address: 200 East Grand Avenue, Suite 300, Des Moines, Iowa 50309
Phone number: (515) 281-4014
E-mail: fblicensing@iowa.gov
Website: https://idob.iowa.gov/how-do-i-file-complaint
Complaint form: https://forms.gle/3z1f3bSBmBvevxMV9

State Bank Commissioner of Kansas
Address: 700 SW Jackson St, Suite 300, Topeka, Kansas 66603
Phone number: (877) 387-8523 or (785) 380-3939
Website: https://osbckansas.gov/consumers/file-a-complaint/

Kentucky Department of Financial Institutions
Address: 500 Mero Street, 2SW19, Frankfort, Kentucky 40601
Phone number: (502) 573-3390 or (800) 223-2579
E-mail: KFI.Complaints@ky.gov
Website: https://kfi.ky.gov/newstatic_Info.aspx?static_ID=347
Complaint form: https://kfiweb.ky.gov/OnlineComplaintPublic/PublicWebForm.aspx

Louisiana Office of Financial Institutions
Address: 8660 Plaza Boulevard, 2nd Floor, Baton Rouge, Louisiana 70809-7024
Phone number: (225) 925-4660 or (888) 525-9414
E-mail: complaints@ofi.la.gov
Website: https://ofi.la.gov/complaints/
Complaint form:
https://ofi.la.gov/wp-content/uploads/2026/04/ComplaintForm_FillablePDF.pdf

Maine Bureau of Consumer Credit Protection
Address: 35 State House Station Augusta, Maine 04333
Phone number: (800) 332-8529 or (207) 624-8527
E-mail: CCP.PFR@maine.gov
Website: https://www.maine.gov/pfr/consumercredit/complaint.htm
Complaint form: https://www.maine.gov/pfr/consumercredit/complaint_form.htm

Maryland Office of Financial Regulation
Address: 100 S. Charles Street Tower 1, Suite 5300, Baltimore, Maryland 21201
Phone number: (410) 230-6100 or (888) 784-0136
E-mail: CSU.Complaints@maryland.gov
Website: https://labor.maryland.gov/finance/consumers/comphow.shtml
Complaint form:
https://docs.google.com/forms/d/e/1FAIpQLSftVQsKhMnnXEkUZ2jtzYuAKhTLdULswh92SzeKInmUy_SWCg/viewform

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding TabaPay Payment Services LLC, NMLS # 2539914 at 100 S. Charles Street Tower 1, Suite 5300, Baltimore, MD 21201, phone 888-784-0136 or 410-230-6100.
This licensed company may be verified through the NMLS Consumer Access website – https://www.nmlsconsumeraccess.org/

Massachusetts Division of Banks
Address: One Federal Street, Suite 710, Boston, Massachusetts 02110-2012
Phone number: (617) 956-1500 or (800) 495-2265
E-mail: dobconsumer.assistance@mass.gov
Website: https://www.mass.gov/how-to/file-a-complaint-with-the-division-of-banks
Complaint form: https://www.mass.gov/forms/division-of-banks-complaint-form

Michigan Department of Insurance and Financial Services
Address: PO Box 30220, Lansing, Michigan 48909-7720
Phone number: (877) 999-6442
E-mail: DIFSComplaints@michigan.gov
Website: https://www.michigan.gov/difs/consumers/complaint
Complaint form: https://difs.state.mi.us/Complaints/

Minnesota Department of Commerce
Address: Golden Rule Building 85 7th Place East Suite 280 Saint Paul, Minnesota 55101
Phone number: (651) 539-1600 or (800) 657-3602
E-mail: consumer.protection@state.mn.us
Website: https://mn.gov/commerce/consumer/file-a-complaint/
Complaint form: https://mn-commerce.formstack.com/forms/complaint_consent

Mississippi Department of Banking and Consumer Finance
Address: P.O. Box 12129, Jackson, Mississippi 39236-2129
Phone number: (601) 321-6901 or (800) 844-2499 (toll free)
E-mail: banking@dbcf.ms.gov
Website: https://dbcf.ms.gov/banks-and-credit-unions/
Complaint form: https://dbcf.ms.gov/wp-content/uploads/2023/10/Complaint-Form.pdf

Missouri Division of Finance:
Address: Truman State Office Building, Room 630, Jefferson City, Missouri 65102

Phone number: (573) 751-3242 or (573) 751-9192 (fax)
E-mail: finance@dof.mo.gov
Website: https://finance.mo.gov/consumer-complaints
Complaint form: https://finance.mo.gov/consumer-complaints-0/missouri-division-finance-complaint-form

For Montana customers please contact TabaPay Payment Services LLC directly at (888) 814-2980 or complaints@tabapaypaymentservices.com

Nebraska Department of Banking and Finance
Address: PO Box 95006, 1526 K St #300, Lincoln, Nebraska 68508
Phone number: (402) 471-2171
E-mail: dob.complaints@nebraska.gov
Website: https://ndbf.nebraska.gov/consumers/complaints
Complaint form: https://tinyurl.com/yc2enm4b

Nevada Financial Institutions Division
Address: 3300 W. Sahara Ave., Suite 250, Las Vegas, Nevada 89102
Phone number: (702) 486-4120
Email: Fidmaster@fid.state.nv.us
Website: https://fid.nv.gov/
Complaint form: https://hal.nv.gov/form/FID_ADA_Forms/Complaint_Form

New Hampshire Banking Department
Address: 53 Regional Drive, Suite 200, Concord, New Hampshire 03301
Phone number: (603) 271-3561
E-mail: nhbd@banking.nh.gov
Website: https://www.banking.nh.gov/consumer-assistance/consumer-complaints
Complaint form: https://www.banking.nh.gov/sites/g/files/ehbemt621/files/inline-documents/sonh/complaint-form-2023.pdf

New Jersey Department of Banking and Insurance
Address: 20 West State Street, PO Box 325 Trenton, New Jersey 08625
Phone number: 609-292-7272 or 1-800-446-7467
Website: https://www.nj.gov/dobi/consumer.htm
Complaint form: https://www-dobi.nj.gov/DOBI_UIC/servlet/Servlet.idxServlet?div=%27BNK%27

New Mexico Regulation & Licensing Department, Financial Institutions Division
Address: 3rd Floor, Toney Anaya Bldg. 2550 Cerrillos Rd, Santa Fe, New Mexico 87504
Phone number: (505) 476-4885
Website: https://www.rld.nm.gov/financial-institutions/file-a-complaint/
Complaint form: https://www.rld.nm.gov/wp-content/uploads/2024/02/FID-Complaint-Form-02-24.pdf

New York Department of Financial Services
Address: One Commerce Plaza, Albany, New York 12257
Phone number: (800) 342-3736
Website: https://www.dfs.ny.gov/complaint
Complaint form: https://myportal.dfs.ny.gov/web/guest-applications/consumer-complaint

North Carolina Office of the Commissioner of Banks
Mailing Address - 4309 Mail Service Center, Raleigh, North Carolina 27699-4309
Phone number: (919) 733-3016
Website: https://nccob.nc.gov/consumer-information/consumer-inquiries-and-complaint-information
Complaint form: https://www.nccob.gov/online/cts/EntitySelect.aspx

North Dakota Department of Financial Institutions
Address: 1200 Memorial Highway, Bismarck, North Dakota 58504
Phone number: (701) 328-9933
Website: https://www.nd.gov/dfi/file-complaint
Complaint form: https://www.nd.gov/dfi/sites/www/files/documents/Forms/Consumer%20Complaint%2050702.pdf

Ohio Department of Commerce, Division of Financial Institutions
Address: 77 South High Street, 21st Floor, Columbus, Ohio 43215

Phone number: (614) 728-8400 or toll-free (866) 278-0003
E-mail: webdfi-oca@com.ohio.gov
Website: https://com.ohio.gov/divisions-and-programs/financial-institutions/file-a-complaint-fi/financial-institution-complaint

Oklahoma State Banking Department
Address: 2900 North Lincoln Boulevard, Oklahoma City, Oklahoma 73105
Phone number: (405) 521-2782 or (918) 295-3649
Website: https://oklahoma.gov/banking/complaints/money-transmission-company-complaints.html
Complaint form: https://oklahoma.gov/content/dam/ok/en/banking/documents/forms/consumer/Form%20Consumer%20Report%200719.pdf

Oregon Division of Financial Regulation
Address: Division of Financial Regulation, PO Box 14480 Salem, Oregon 97309-0405
Phone number: (503) 378-4100
E-mail: DFR.FinancialServicesHelp@dcbs.oregon.gov
Website: https://dfr.oregon.gov/help/complaints-licenses/Pages/file-complaint.aspx
Complaint form: https://www4.cbs.state.or.us/exs/dfcs/complaint/index.cfm?fuseaction=home.english

State of Pennsylvania Department of Banking and Securities
Address: 17 N. Second Street, Suite 1300 Harrisburg, Pennsylvania 17101
Phone number: (800) 722-2657
Website: https://www.pa.gov/agencies/dobs
Complaint form: https://www.pa.gov/services/dobs/file-a-complaint-about-a-financial-entity-or-professional.html

Rhode Island Department of Business Regulation
Address: 1511 Pontiac Avenue, Bldg 68-1, Cranston, Rhode Island 02920
Phone number: (401) 462-9503
E-mail: DBR.BankInquiry@dbr.ri.gov
Website: https://dbr.ri.gov/insurance-banking-securities-and-charitable-organizations/banking/consumers/file-complaint
Complaint form: https://dbr.ri.gov/sites/g/files/xkgbur696/files/documents/divisions/banking/program_operations/complnt_form.pdf

South Carolina Office of the Attorney General, Legal Services Division
Address: P.O. Box 11549, Columbia, South Carolina 29211
Office Address: 1000 Assembly Street, Room 519, Columbia, S.C. 29201
Phone number: 803-734-1221
E-mail: msb@scag.gov
Website: https://www.scag.gov/inside-the-office/legal-services-division/money-services/
Complaint form: https://www.scag.gov/inside-the-office/legal-services-division/money-services/submit-a-money-transmitters-complaint/

South Dakota Department of Labor & Regulation
Address: 1714 Lincoln Ave., Suite 2, Pierre, South Dakota 57501
Phone number: (605) 773-3421
E-mail: banking@state.sd.us
Website: https://dlr.sd.gov/banking/default.aspx
Complaint form: https://dlr.sd.gov/banking/consumers/information_for_consumers.aspx#file-complaint

Tennessee Department of Financial Institutions
Address: 312 Rosa L. Parks Avenue, Nashville, Tennessee 37243
Phone number: (800) 778-4215 or (615) 741-2236
E-mail: TDFI.Contact@tn.gov
Website: https://www.tn.gov/tdfi/
Complaint form: https://stateoftennessee.formstack.com/forms/consumer_complaint

Texas Department of Banking
Address: 2601 North Lamar Boulevard, Austin, Texas 78705-4294
Phone number: (877) 276-5554
E-mail: msb@dob.texas.gov
Website: https://www.dob.texas.gov/money-services-businesses/how-file-complaint
Complaint form: https://www.dob.texas.gov/sites/default/files/files/consumer-information/compfrmsa.pdf

If you are a Texas resident and have a complaint, first contact the consumer assistance of TabaPay Payment Services LLC at (888) 814-2980, if you still have an unresolved complaint regarding the company's money transmission activity, please direct your complaint using the information above.

Utah Department of Financial Institutions
Address:
- FedEx or UPS overnight delivery - Utah Department of Financial Institutions, 324 South State Street, Suite 201, Salt Lake City, Utah 84111
- US Postal Service: Utah Department of Financial Institutions, PO Box 146800, Salt Lake City, UT 84114-6800
Phone number: (801) 538-8830
E-mail: complaints.dfi@utah.gov
Website: https://dfi.utah.gov/resources/helpful-links/file-a-complaint/
Complaint form: https://site.utah.gov/dfi/wp-content/uploads/sites/29/2023/10/Complaint-Form.pdf

Vermont Department of Financial Regulation
Address: 89 Main Street, Montpelier, Vermont 05620-3101
Phone number: (802) 828-3307
E-mail: dfr.bnkconsumer@vermont.gov
Website: https://dfr.vermont.gov/file-complaint-or-ask-help/banking-complaints
Complaint form: https://dfr.vermont.gov/file-complaint-or-seek-help-and-other-assistance

Virginia Bureau of Financial Institutions
Address: P.O. Box 640, Richmond, Virginia 23218-0640
Phone number: (804) 371-9657 or 1-800-552-7945 (Toll-Free)
E-mail: bfiquestions@scc.virginia.gov or MLOsponsorships@scc.virginia.gov
Website: https://www.scc.virginia.gov/consumers/banks-consumer-lenders/file-a-financial-complaint/
Complaint form: https://www.scc.virginia.gov/consumers/banks-consumer-lenders/file-a-financial-complaint/online-form/

Washington State Department of Financial Institutions
Address:
- Physical address: 150 Israel Rd SW, Tumwater, Washington 98501
- Mailing Address: PO Box 41200, Olympia WA 98504-1200
Phone number: (877) 746-4334
E-mail: dfi@dfi.wa.gov
Website: https://dfi.wa.gov/
Complaint form: https://dfi.wa.gov/consumers/file-complaint

West Virginia Division of Financial Institutions
Address: 900 Pennsylvania Avenue, Suite 306, Charleston, West Virginia 25302
Phone number: (304) 558-2294
E-mail: consumer@wvdob.org
Website: https://dfi.wv.gov/consumers/complaints/Pages/default.aspx
Complaint form: https://dfi.wv.gov/consumers/complaints/Documents/Consumer%20Complaint%20Form.pdf

Wisconsin Department of Financial Institutions
Address: 4822 Madison Yards Way, North Tower, Madison, Wisconsin 53705
Phone number: (608) 261-9555
E-mail: DFISecretary@dfi.wisconsin.gov
Website: https://dfi.wi.gov/Pages/Home.aspx
Complaint form: https://apps.dfi.wi.gov/apps/OnlineComplaintSystem/

Wyoming Division of Banking
Address: Hathaway Building, 2nd Floor, 2300 Capitol Avenue, Cheyenne, Wyoming 82002
Phone number: (307) 777-7797
E-mail: wyomingbankingdivision@wyo.gov
Website: https://wyomingbankingdivision.wyo.gov/how-to-file-a-complaint
Complaint form: https://drive.google.com/file/d/1YYIP6WQoP9KHPYOv3ALpJIQA7NexVhlj/view