

TabaPay Payment Services LLC

State Disclosures Document

Last Updated: June 2026

If you have a complaint regarding TabaPay Payment Services LLC's money transmission services, please contact us toll-free at +1 (888) 814-2980 or by email at complaints@tabapaypaymentservices.com.

If your complaint remains unresolved, you may file a complaint with the appropriate state regulatory agency. Contact information for the state regulatory agencies is provided below.

Alabama Securities Commission:

Address: P.O. Box 304700, Montgomery, Alabama 36130-4700

Phone number: (800) 222-1253

E-mail: asc@asc.alabama.gov

Website: <https://asc.alabama.gov/for-industry/enforcement/complaint-procedure/>

Complaint form: <https://asc.alabama.gov/complaint-form/>

Alaska Division of Banking and Securities

Address: State of Alaska, Division of Banking & Securities PO Box 110807 Juneau, Alaska 99811-0807

Phone number: (907) 465-2521

Email: dbsc@alaska.gov

Complaint form: <https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf>

Website: <https://www.commerce.alaska.gov/web/dbs>

For Alaska Residents Only: If your issue is unresolved by TabaPay Payment Services LLC, (888) 814-2980, please submit formal complaints with the State of Alaska, Division of Banking & Securities. Please download the form [here](#) ([opens in new window](#)). Submit formal complaint form with supporting documents: Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807. If you are an Alaska resident with questions regarding formal complaints, please email us at dbsc@alaska.gov or call 907-465-2521.

Arizona Department of Insurance and Financial Institutions:

Address: 100 N 15th Ave, STE 261, Phoenix, Arizona 85007-2630

Phone number: (800) 352-8431

E-mail: financial.consumers@difi.az.gov

Website: <https://difi.az.gov/complaint>

Complaint form: <https://azdifi.portalus.thentiacloud.net/webs/portal/register/#/complaint>

Arkansas Securities Department

Address: 1 Commerce Way, Suite 402, Little Rock, Arkansas 72202

Phone number: (501) 324-9268

E-mail: ASDInfo@arkansas.gov

Website: <https://securities.arkansas.gov/file-a-complaint-2/>

Complaint form: <https://securities.arkansas.gov/wp-content/uploads/2025/06/ComplaintForm-June-2025.pdf>

California Department of Financial Protection and Innovation

Address: Department of Financial Protection and Innovation, Consumer Services, 651 Bannan Street, Suite 300, Sacramento, California 95811

Phone number: (866) 275-2677

E-mail: consumer.services@dfpi.ca.gov,

Website: <https://dfpi.ca.gov/submit-a-complaint/>

Complaint form:

<https://dfpi.ca.gov/wp-content/uploads/sites/337/forms/bank/DFPI-801.pdf>

Customer notice: If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the California Department of Financial Protection and Innovation at its toll-free telephone number, 1-866-275-2677, by email at consumer.services@dfpi.ca.gov, or by mail at the Department of Financial Protection and Innovation, Consumer Services, 651 Bannan Street, Suite 300, Sacramento, CA 95811.

Colorado Department of Regulatory Agencies, Division of Banking

Address: 1560 Broadway, Suite 975, Denver, Colorado 80202

Phone: (303) 894-7575

Email: DORA_BankingWebsite@state.co.us

Website: <https://banking.colorado.gov/industry/money-transmitters>

All complaints must be submitted in writing.

Complaint Form: <https://banking.colorado.gov/consumers/file-a-complaint>

Customer Notice:

Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 11, Article 110, Colorado Revised Statutes.

If you have a question about or dispute with YOUR TRANSACTION - THE MONEY YOU SENT:

You must contact the Money Transmitter who processed your transaction for assistance. The Division of Banking does not have access to this information.

If you are a Colorado Resident and have a Complaint about THE MONEY TRANSMITTER – THE COMPANY THAT SENT YOUR MONEY:

All complaints must be submitted in writing. Please fill out the Complaint Form provided on the Colorado Division of Banking's website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at:

Colorado Department of Regulatory Agencies

Division of Banking

1560 Broadway, Suite 975

Denver, Colorado 80202

Email: DORA_BankingWebsite@state.co.us

Connecticut Department of Banking

Address: 280 Trumbull Street, 16th Floor, Hartford, Connecticut 06103-1800

Phone number: (860) 240-8170 or (800) 831-7225 ext. 8170

E-mail: dcp.online@ct.gov

Website: <https://portal.ct.gov/dob/consumer/consumer-complaints/online-licensing-instructions>

Complaint form: <https://www.elicense.ct.gov/Activities/Complaint.aspx>

Delaware Office of the State Bank Commissioner

Address: 1110 Forrest Avenue, Dover, Delaware 19904, Attn: Compliance

Phone number: (302) 739-4235 or (302) 577-6722

E-mail: bankcommissioner@delaware.gov

Website: <https://banking.delaware.gov/consumer-complaints/>

Complaint form: <https://banking.delaware.gov/wp-content/uploads/sites/73/2019/07/WEB-Complaint-Form-July-2019.pdf>

District of Columbia Department of Insurance, Securities, and Banking

Address: 1050 First Street NE, Suite 801, Washington, DC 20002

Phone number: (202) 727-8000

E-mail: disb@dc.gov

Website: <https://disb.dc.gov/page/consumer-services-division>

Complaint form: <https://disb.dc.gov/page/request-help-dealing-financial-institutions-form>

Florida Office of Financial Regulation

Address: 200 E. Gaines Street, Tallahassee, Florida 32399-0376

Phone number: (850) 487-9687

Website: www.flofr.gov

Complaint: <https://www.flofr.gov/enforcement/submit-a-complaint-or-tip>

Georgia Department of Banking and Finance

Address: 2990 Brandywine Road Suite 200, Atlanta, Georgia 30341-5565 US

Phone number: (770) 986-1633, Toll-Free: (888) 986-1633

E-mail: reportissue@dbf.state.ga.us

Website: <https://dbf.georgia.gov/consumer-resources>

Hawaii Department of Commerce and Consumer Affairs

Address: 335 Merchant Street, Honolulu, Hawaii 96813

Phone number: (808) 586-2820

E-mail: dfi@dcca.hawaii.gov

Website: <https://hdcca.hawaii.gov/s/>

Complaint form: <https://hdcca.hawaii.gov/s/financial-institution-complaints>

Idaho Department of Finance

Address: 11341 West Chinden Blvd. Building 4, Floor 3, Boise, Idaho 83714

Phone number: (208) 332-8000

Website: <https://www.finance.idaho.gov/complaint-guidance/>

Complaint form: <https://id.accessgov.com/finance-complaints/Forms/Page/finance-complaints/online-complaints/1>

Illinois Department of Financial & Professional Regulation

Address: 320 West Washington Street, 3rd Floor Springfield, Illinois 62786

Phone number: (888) 473-4858

E-mail: IL.Banks@illinois.gov

Website: <https://idfpr.illinois.gov/contact/idfprcontact.html>

Complaint form: <https://idfpr.illinois.gov/admin/complaints.html>

Indiana Department of Financial Institutions

Address: 30 South Meridian Street, Suite 300, Indianapolis, Indiana 46204

Phone number: (800) 382-4880 or (317) 232-3955

Email: DFIcomplaints@dfi.in.gov

Website: <https://www.in.gov/dfi/>

Complaint form: <https://www.in.gov/dfi/files/Complaint-Form-2016-10.pdf>

Iowa Division of Banking

Address: 200 East Grand Avenue, Suite 300, Des Moines, Iowa 50309

Phone number: (515) 281-4014

E-mail: fblicensing@iowa.gov

Website: <https://idob.iowa.gov/how-do-i-file-complaint>

Complaint form: <https://forms.gle/3z1f3bSBmBvevxMV9>

State Bank Commissioner of Kansas

Address: 700 SW Jackson St, Suite 300, Topeka, Kansas 66603

Phone number: (877) 387-8523 or (785) 380-3939

Website: <https://osbckansas.gov/consumers/file-a-complaint/>

Kentucky Department of Financial Institutions

Address: 500 Mero Street, 2SW19, Frankfort, Kentucky 40601

Phone number: (502) 573-3390 or (800) 223-2579

E-mail: KFI.Complaints@ky.gov

Website: https://kfi.ky.gov/newstatic_Info.aspx?static_ID=347

Complaint form: <https://kfiweb.ky.gov/OnlineComplaintPublic/PublicWebForm.aspx>

Louisiana Office of Financial Institutions

Address: 8660 Plaza Boulevard, 2nd Floor, Baton Rouge, Louisiana 70809-7024

Phone number: (225) 925-4660 or (888) 525-9414

E-mail: complaints@ofi.la.gov

Website: <https://ofi.la.gov/complaints/>

Complaint form:

https://ofi.la.gov/wp-content/uploads/2026/04/ComplaintForm_FillablePDF.pdf

Maine Bureau of Consumer Credit Protection

Address: 35 State House Station Augusta, Maine 04333

Phone number: (800) 332-8529 or (207) 624-8527

E-mail: CCP.PFR@maine.gov

Website: <https://www.maine.gov/pfr/consumercredit/complaint.htm>

Complaint form: https://www.maine.gov/pfr/consumercredit/complaint_form.htm

Maryland Office of Financial Regulation

Address: 100 S. Charles Street Tower 1, Suite 5300, Baltimore, Maryland 21201

Phone number: (410) 230-6100 or (888) 784-0136

E-mail: CSU.Complaints@maryland.gov

Website: <https://labor.maryland.gov/finance/consumers/comphow.shtml>

Complaint form:

https://docs.google.com/forms/d/e/1FAIpQLSftVQsKhMnnXEkUZ2jtzYuAKhTLdULswh92SzeKInmUy_SWCg/viewform

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding TabaPay Payment Services LLC, NMLS # 2539914 at 100 S. Charles Street Tower 1, Suite 5300, Baltimore, MD 21201, phone 888-784-0136 or 410-230-6100.

This licensed company may be verified through the NMLS Consumer Access website – <https://www.nmlsconsumeraccess.org/>

Massachusetts Division of Banks

Address: One Federal Street, Suite 710, Boston, Massachusetts 02110-2012

Phone number: (617) 956-1500 or (800) 495-2265

E-mail: dobconsumer.assistance@mass.gov

Website: <https://www.mass.gov/how-to/file-a-complaint-with-the-division-of-banks>

Complaint form: <https://www.mass.gov/forms/division-of-banks-complaint-form>

Michigan Department of Insurance and Financial Services

Address: PO Box 30220, Lansing, Michigan 48909-7720

Phone number: (877) 999-6442

E-mail: DIFSComplaints@michigan.gov

Website: <https://www.michigan.gov/difs/consumers/complaint>

Complaint form: <https://difs.state.mi.us/Complaints/>

Minnesota Department of Commerce

Address: Golden Rule Building 85 7th Place East Suite 280 Saint Paul, Minnesota 55101

Phone number: (651) 539-1600 or (800) 657-3602

E-mail: consumer.protection@state.mn.us

Website: <https://mn.gov/commerce/consumer/file-a-complaint/>

Complaint form: https://mn-commerce.formstack.com/forms/complaint_consent

Mississippi Department of Banking and Consumer Finance

Address: P.O. Box 12129, Jackson, Mississippi 39236-2129

Phone number: (601) 321-6901 or (800) 844-2499 (toll free)

E-mail: banking@dbcf.ms.gov

Website: <https://dbcf.ms.gov/banks-and-credit-unions/>

Complaint form: <https://dbcf.ms.gov/wp-content/uploads/2023/10/Complaint-Form.pdf>

Missouri Division of Finance:

Address: Truman State Office Building, Room 630, Jefferson City, Missouri 65102

<p>Phone number: (573) 751-3242 or (573) 751-9192 (fax) E-mail: finance@dof.mo.gov Website: https://finance.mo.gov/consumer-complaints Complaint form: https://finance.mo.gov/consumer-complaints-0/missouri-division-finance-complaint-form</p>
<p>For Montana customers please contact Tabapay Payment Services LLC directly at (888) 814-2980 or complaints@tabapaypaymentservices.com</p>
<p>Nebraska Department of Banking and Finance Address: PO Box 95006, 1526 K St #300, Lincoln, Nebraska 68508 Phone number: (402) 471-2171 E-mail: dob.complaints@nebraska.gov Website: https://ndbf.nebraska.gov/consumers/complaints Complaint form: https://tinyurl.com/yc2enm4b</p>
<p>Nevada Financial Institutions Division Address: 3300 W. Sahara Ave., Suite 250, Las Vegas, Nevada 89102 Phone number: (702) 486-4120 Email: Fidmaster@fid.state.nv.us Website: https://fid.nv.gov/ Complaint form: https://hal.nv.gov/form/FID_ADA_Forms/Complaint_Form</p>
<p>New Hampshire Banking Department Address: 53 Regional Drive, Suite 200, Concord, New Hampshire 03301 Phone number: (603) 271-3561 E-mail: nhbd@banking.nh.gov Website: https://www.banking.nh.gov/consumer-assistance/consumer-complaints Complaint form: https://www.banking.nh.gov/sites/g/files/ehbemt621/files/inline-documents/sonh/complaint-form-2023.pdf</p>
<p>New Jersey Department of Banking and Insurance Address: 20 West State Street, PO Box 325 Trenton, New Jersey 08625 Phone number: 609-292-7272 or 1-800-446-7467 Website: https://www.nj.gov/dobi/consumer.htm Complaint form: https://www-dobi.nj.gov/DOBI_UIC/servlet/Servlet.idxServlet?div=%27BNK%27</p>
<p>New Mexico Regulation & Licensing Department, Financial Institutions Division Address: 3rd Floor, Toney Anaya Bldg. 2550 Cerrillos Rd, Santa Fe, New Mexico 87504 Phone number: (505) 476-4885 Website: https://www.rld.nm.gov/financial-institutions/file-a-complaint/ Complaint form: https://www.rld.nm.gov/wp-content/uploads/2024/02/FID-Complaint-Form-02-24.pdf</p>
<p>New York Department of Financial Services Address: One Commerce Plaza, Albany, New York 12257 Phone number: (800) 342-3736 Website: https://www.dfs.ny.gov/complaint Complaint form: https://myportal.dfs.ny.gov/web/guest-applications/consumer-complaint</p>
<p>North Carolina Office of the Commissioner of Banks Mailing Address - 4309 Mail Service Center, Raleigh, North Carolina 27699-4309 Phone number: (919) 733-3016 Website: https://nccob.nc.gov/consumer-information/consumer-inquiries-and-complaint-information Complaint form: https://www.nccob.gov/online/cts/EntitySelect.aspx</p>
<p>North Dakota Department of Financial Institutions Address: 1200 Memorial Highway, Bismarck, North Dakota 58504 Phone number: (701) 328-9933 Website: https://www.nd.gov/dfi/file-complaint Complaint form: https://www.nd.gov/dfi/sites/www/files/documents/Forms/Consumer%20Complaint%2050702.pdf</p>
<p>Ohio Department of Commerce, Division of Financial Institutions Address: 77 South High Street, 21st Floor, Columbus, Ohio 43215</p>

Phone number: (614) 728-8400 or toll-free (866) 278-0003

E-mail: webdfi-oca@com.ohio.gov

Website: <https://com.ohio.gov/divisions-and-programs/financial-institutions/file-a-complaint-fi/financial-institution-complaint>

Oklahoma State Banking Department

Address: 2900 North Lincoln Boulevard, Oklahoma City, Oklahoma 73105

Phone number: (405) 521-2782 or (918) 295-3649

Website: <https://oklahoma.gov/banking/complaints/money-transmission-company-complaints.html>

Complaint form:

<https://oklahoma.gov/content/dam/ok/en/banking/documents/forms/consumer/Form%20Consumer%20Report%200719.pdf>

Oregon Division of Financial Regulation

Address: Division of Financial Regulation, PO Box 14480 Salem, Oregon 97309-0405

Phone number: (503) 378-4100

E-mail: DFR.FinancialServicesHelp@dcbs.oregon.gov

Website: <https://dfr.oregon.gov/help/complaints-licenses/Pages/file-complaint.aspx>

Complaint form: <https://www4.cbs.state.or.us/exs/dfcs/complaint/index.cfm?fuseaction=home.english>

State of Pennsylvania Department of Banking and Securities

Address: 17 N. Second Street, Suite 1300 Harrisburg, Pennsylvania 17101

Phone number: (800) 722-2657

Website: <https://www.pa.gov/agencies/dobs>

Complaint form: <https://www.pa.gov/services/dobs/file-a-complaint-about-a-financial-entity-or-professional.html>

Rhode Island Department of Business Regulation

Address: 1511 Pontiac Avenue, Bldg 68-1, Cranston, Rhode Island 02920

Phone number: (401) 462-9503

E-mail: DBR.BankInquiry@dbr.ri.gov

Website: <https://dbr.ri.gov/insurance-banking-securities-and-charitable-organizations/banking/consumers/file-complaint>

Complaint form:

https://dbr.ri.gov/sites/g/files/xkgbur696/files/documents/divisions/banking/program_operations/complnt_form.pdf

South Carolina Office of the Attorney General, Legal Services Division

Address: P.O. Box 11549, Columbia, South Carolina 29211

Office Address: 1000 Assembly Street, Room 519, Columbia, S.C. 29201

Phone number: 803-734-1221

E-mail: msb@scag.gov

Website: <https://www.scag.gov/inside-the-office/legal-services-division/money-services/>

Complaint form: <https://www.scag.gov/inside-the-office/legal-services-division/money-services/submit-a-money-transmitters-complaint/>

South Dakota Department of Labor & Regulation

Address: 1714 Lincoln Ave., Suite 2, Pierre, South Dakota 57501

Phone number: (605) 773-3421

E-mail: banking@state.sd.us

Website: <https://dlr.sd.gov/banking/default.aspx>

Complaint form: https://dlr.sd.gov/banking/consumers/information_for_consumers.aspx#file-complaint

Tennessee Department of Financial Institutions

Address: 312 Rosa L. Parks Avenue, Nashville, Tennessee 37243

Phone number: (800) 778-4215 or (615) 741-2236

E-mail: TDFI.Contact@tn.gov

Website: <https://www.tn.gov/tdfi/>

Complaint form:

https://stateoftennessee.formstack.com/forms/consumer_complaint

Texas Department of Banking

Address: 2601 North Lamar Boulevard, Austin, Texas 78705-4294

Phone number: (877) 276-5554

E-mail: msb@dob.texas.gov

Website: <https://www.dob.texas.gov/money-services-businesses/how-file-complaint>

Complaint form: <https://www.dob.texas.gov/sites/default/files/files/consumer-information/compfrmsa.pdf>

If you are a Texas resident and have a complaint, first contact the consumer assistance of TabaPay Payment Services LLC at (888) 814-2980, if you still have an unresolved complaint regarding the company's money transmission activity, please direct your complaint using the information above.

Utah Department of Financial Institutions

Address:

- FedEx or UPS overnight delivery - Utah Department of Financial Institutions, 324 South State Street, Suite 201, Salt Lake City, Utah 84111

- US Postal Service: Utah Department of Financial Institutions, PO Box 146800, Salt Lake City, UT 84114-6800

Phone number: (801) 538-8830

E-mail: complaints.dfi@utah.gov

Website: <https://dfi.utah.gov/resources/helpful-links/file-a-complaint/>

Complaint form: <https://site.utah.gov/dfi/wp-content/uploads/sites/29/2023/10/Complaint-Form.pdf>

Vermont Department of Financial Regulation

Address: 89 Main Street, Montpelier, Vermont 05620-3101

Phone number: (802) 828-3307

E-mail: dfr.bnkconsumer@vermont.gov

Website: <https://dfr.vermont.gov/file-complaint-or-ask-help/banking-complaints>

Complaint form: <https://dfr.vermont.gov/file-complaint-or-seek-help-and-other-assistance>

Virginia Bureau of Financial Institutions

Address: P.O. Box 640, Richmond, Virginia 23218-0640

Phone number: (804) 371-9657 or 1-800-552-7945 (Toll-Free)

E-mail: bfiquestions@scc.virginia.gov or MLOsponsorships@scc.virginia.gov

Website: <https://www.scc.virginia.gov/consumers/banks-consumer-lenders/file-a-financial-complaint/>

Complaint form: <https://www.scc.virginia.gov/consumers/banks-consumer-lenders/file-a-financial-complaint/online-form/>

Washington State Department of Financial Institutions

Address:

- Physical address: 150 Israel Rd SW, Tumwater, Washington 98501

- Mailing Address: PO Box 41200, Olympia WA 98504-1200

Phone number: (877) 746-4334

E-mail: dfi@dfi.wa.gov

Website: <https://dfi.wa.gov/>

Complaint form: <https://dfi.wa.gov/consumers/file-complaint>

West Virginia Division of Financial Institutions

Address: 900 Pennsylvania Avenue, Suite 306, Charleston, West Virginia 25302

Phone number: (304) 558-2294

E-mail: consumer@wvdob.org

Website: <https://dfi.wv.gov/consumers/complaints/Pages/default.aspx>

Complaint form: <https://dfi.wv.gov/consumers/complaints/Documents/Consumer%20Complaint%20Form.pdf>

Wisconsin Department of Financial Institutions

Address: 4822 Madison Yards Way, North Tower, Madison, Wisconsin 53705

Phone number: (608) 261-9555

E-mail: DFISecretary@dfi.wisconsin.gov

Website: <https://dfi.wi.gov/Pages/Home.aspx>

Complaint form: <https://apps.dfi.wi.gov/apps/OnlineComplaintSystem/>

Wyoming Division of Banking

Address: Hathaway Building, 2nd Floor, 2300 Capitol Avenue, Cheyenne, Wyoming 82002

Phone number: (307) 777-7797

E-mail: wyoimbankingdivision@wyo.gov

Website: <https://wyoimbankingdivision.wyo.gov/how-to-file-a-complaint>

Complaint form: <https://drive.google.com/file/d/1YYIP6WQoP9KHPYOv3ALpJlQA7NexVhlj/view>